



PROVIDER ALERT

Improvements to the Skills Building/CBRS Service Request Form

10/26/18

Dear Provider:

In response to Provider feedback, Optum made improvements to the Skills Building/CBRS Service Request Form (SRF) and these will go into effect Oct. 29, 2018.

The following changes are included on the updated form:

- 1) Member information has been moved to the top of the form, to precede Provider Information
- 2) In Section 8, there are two updates:
 - The member's identified needs will be listed first, followed by the member's goals
 - A "Save" button has been inserted after each of the multiple functional domain subsections, giving you the option to save your work while you progress through the various subsections of the form

If you have any questions or need technical assistance with the Service Request Forms, please contact the Clinical Team at 1-855-202-0983, Option "1".

Thank you,
The Optum Idaho Team